



Ptarmigan Country Club, located in Fort Collins, CO and is a private, full-service golf and country club featuring a Jack Nicklaus Signature 18-hole golf course. Designed in 1979 to accentuate the dramatic Rocky Mountain landscape, the course offers a variety of challenges for golfers of all skill levels, with four sets of tee boxes, rolling topography, and one hundred feet of elevation change. The club also boasts active Men's and Ladies' Leagues, social and competitive events, junior programming, and lessons.

Other amenities include a two-level clubhouse with multiple dining areas, private event spaces, a fireside bar and lounge, an outdoor patio, and Men's and Women's locker rooms. Members also enjoy racquet sports such as lighted pickleball courts and tennis, as well as a junior Olympic sized pool.

Ptarmigan Country Club is owned and operated by Heritage Golf Group.

GENERAL MANAGER - POSITION OVERVIEW

The General Manager manages all aspects of Club operations, including its activities and the relationships between the Advisory Board of Governors, committees, members, guests, employees, and community.

The GM acts according to the highest standards of personal and business ethics in coordinating and administering the Club's policies, directs the work of all department managers, and secures and protects all Club assets including facilities and equipment. The GM develops and achieves the annual budget, ensures the quality of the Club's services, and leads his/her team to provide maximum member and guest satisfaction. The GM will attract, develop, lead, appropriately supervise and motivate a top-quality staff. He/she is responsible for the proper interpretation and fulfillment of Club policies and procedures.

CANDIDATE QUALIFICATIONS

A minimum of 5-7 years of progressive leadership/management experience in an active family oriented, private club environment is required.

The desire is for strong general management skills with verifiable strengths in team development and the ability to consistently define and achieve goals and accountabilities for key managers and employees. Desired strengths in financial performance, membership recruitment and retention, quality food and beverage programming, exceptional member/guest service programming, project management, and experience with capital projects are especially important.

Dignity, confidence, soundness of judgement, excellent communication and listening skills are important attributes in gaining trust with the Advisory Board, Committees, members, and staff. Pleasant, professional, and personable demeanor exhibiting an outgoing, genuine, friendly personality that relates well with others. Possess a degree of humility enabling him/her to keep the interests of the club and its members first.

An organizationally focused individual who recognizes the details and consistency of delivery at a high-level result in high member and employee satisfaction, elevated levels of quality and overall outstanding member experience. Keen understanding of quality in all aspects of the club and club operations (F & B, and recreational amenities, maintenance, programming, etc.), as well as demonstrable success in leading clubs to continued relevancy and successfully managing evolving membership demographics. Displays poise and communication skills (active listening and presenting).

EDUCATIONAL AND CERTIFICATION QUALIFICATIONS

A Degree is highly desirable, preferably in Hospitality Management or Business. In lieu of the degree, substantial private club or hospitality experience will be considered.

COMPENSTATION:

Base Salary (\$100,000 - \$140,000) plus 25% annual bonus potential based on financial performance of the Club. Also included are medical/dental/vision insurance, 401k, employee discounts, privileges at other company locations, and upside career growth potential within Heritage Golf Group.

TO APPLY:

Please email your resume and cover letter to Tom Reilly, SVP of Human Resources at treilly@heritagegolfgroup.com.